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**Parishes and communities working together**

**Community or group**

Feniton

**Address**

**Date**

February 2013

Excess surface water, also flood warden observations of Wain Home site, back of Mount View and surface water coming off ruts lane into old village.

**Local flood warning trigger**

*I.e. when water reaches bottom of the bridge*

**Which Environment Agency flood warnings are you registered to receive?**

**River Otter (Upper) at Honiton, Weston and Fenny Bridges Currently using Met Office – 3 day forecast. Now have a Rain Intensity Alarm Gauge situated at the allotments in Feniton**

**3 day**

**Floodline Quick dial Number**

03459881188

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1. **Actions to be taken during a flood**

**A - Local flood actions**

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**D - Available resources**

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1. **After a flood**

**A - Reputable contractors**

**1A – Locations at risk of flooding:** Flood warnings

From the information you have available, make a list of areas liable to flood and the level of warning which would affect them.

|  |  |  |  |
| --- | --- | --- | --- |
| **Area number** | **Location of risk** | **Trigger level** | **Actions** |
| Area 1 | Salisbury Close, Salisbury Avenue and York Crescent | Water pouring off Wainhomes site, through allotments. Also surface water runoff from Station Road | Close gates to Youth Centre car park, sand bag base of gates. Ensure vulnerable residents secure. |
| Area 2 | Mount View | Water pouring off Otter Nurseries field (Mount View) | Distribute sand bags if necessary. Ensure vulnerable residents secure. |
| Area 3 | Station Road and Wells Avenue | Water bubbling up from surface water drains | Distribute sand bags if necessary. Ensure vulnerable residents secure. |
| Area 4 | Green Lane | Water building up behind hedge on Wainhomes site. | Distribute sand bags if necessary. Ensure vulnerable residents secure. Attempt to prevent water breeching bank and hedge by allowing water to trickle through |
| Area 5 | Metcombe/Sweethams | Water bubbling up from surface water drains in Ottery Road. SWW releasing raw sewage from pumping station into draining ditch, with no prior warning | Distribute sand bags. Help residents where possible |
| Area 6 | Feniton Old Village | Surface water from Rutts Lane. Raw sewage in road when SWW diverts foul water from pumping station to Old Village | Distribute sand bags. Help residents where possible |
| Area 7 | Fenny Bridges | The Vine Water, a tributary of the River Otter, bursts its banks at Fenny Bridges | Distribute sand bags. Help residents where possible |

**1B – Actions to be taken before a flood:** Locations at risk of flooding / source of flooding

Insert details of areas at risk from flooding and the direction of flooding. Include maps and if possible, details of existing defences.

|  |  |  |  |
| --- | --- | --- | --- |
| **Area number** | **Location at risk** | **Source of flooding** | **Direction of flooding** |
| Area 1 | Salisbury Close, Salisbury Avenue and York Crescent | **As above** |  |
| Area 2 | Mount View |  |  |
| Area 3 | Station Road and Wells Avenue |  |  |
| Area 4 | Green Lane |  |  |
| Area 5 | Metcombe/Sweethams |  |  |
| Area 6 | Feniton Old Village |  |  |
| Area 7 | Fenny Bridges |  |  |

**1C – Actions to be taken before a flood:** Map showing direction of flooding

Include a map in the flood plan showing the flood risk area and direction of flooding.

|  |
| --- |
| Feniton flood map 001 |

**2A – Actions to be taken during a flood:** local flood actions

Identify local flood actions.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Area number** | **Location at risk** | **Action / trigger** | **Local action** | **Equipment required** | **Time required** |
| Area 1 | Salisbury Close, Salisbury Avenue and York Crescent | Water pouring off Wainhomes site, through allotments. Also surface water runoff from Station Road | Follow flow chart | Sandbags, brushes to sweep drains |  |
| Area 2 | Mount View | Water pouring off Otter Nurseries field |  |  |  |
| Area 3 | Station Road and Wells Avenue, including Feniton primary school | Water bubbling up from surface water drains |  |  |  |
| Area 4 | Green Lane | Water building up behind hedge on Wainhomes site. |  |  |  |
| Area 5 | Metcombe/Sweethams | Water bubbling up from surface water drains in Ottery Road. SWW releasing raw sewage from pumping station into draining ditch, with no prior warning |  |  |  |
| Area 6 | Feniton Old Village | Surface water from Rutts Lane. Raw sewage in road when SWW diverts foul water from pumping station to Old Village |  |  |  |
| Area 7 | Fenny Bridges | The Vine Water, a  tributary of the River Otter, bursts its banks at Fenny Bridges |  |  |  |

**2B – Actions to be taken during a flood:** local volunteers / flood wardens

List local volunteers/flood wardens that could be contacted in an incident. They may be required to lift heavy sandbags so should be reasonably active or fit. Consider using other volunteers such as communicators, administrators or minders of vulnerable people during an incident. These volunteers could be registered on the Environment Agency’s Floodline Warnings Direct service so they receive the flood warnings. **Volunteers must not put their own life at risk.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Address** | **Telephone Day** | **Telephone Evening** | **Mobile** |
| **(See separate list supplied)** |  |  |  |  |

**2C – Actions to be taken during a flood:** Important telephone numbers

Make a list of important telephone numbers so all the information you require during an incident is readily available.

|  |  |  |
| --- | --- | --- |
| **Organisation** | **Telephone (office hours)** | **Telephone (out of hours)** |
| **Floodline** | 0345 988 1188 | 0345 988 1188 |
| **Environment Agency** | 03708 506 506 | 03708 506 506 |
| **East Devon District Council** | 01395 516854 | (01395) 516854 |
| **Devon County Council (Highways and other)** | 0845 155 1004  Or 01392 383329 | 0845 155 1004  Or 01392 383329 |
| **Fire & Rescue Service** | 999 emergency  01392 872200 non-emergency | 999 emergency  01392 872200 non-emergency |
| **Police** | 999 or 101 | 999 or 101 |
| **Ambulance Service** | 999 or 01392 261500 |  |
| **Housing Unit** | 01395 517469 |  |
| **South West Water** | 0800 169 1144 |  |
| **Electricity Company** | Western Power-0800 365 900  National Grid- 0845 835 111 |  |
| **Gas Company** | 0800 111 999 |  |
| **Telecommunications Company** | BT – 0983 838 0389 |  |
| **Payhembery and Gittisham Parish Councils** | Details removed |  |

**2D – Actions to be taken during a flood:** Available resources

Identify available resources.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Organisation** | **Resource** | **Number** | **Location** | **Notes** |
| Feniton Sports & Social Club | Rest Centre | Detail removed | Centre of new village | Kitchen. First aid kit. Blankets to be supplied by parish council. Most preferred option |
| Bowling Club | Rest Centre | Detail removed | Old village | Kitchen |
| Youth Centre | Rest Centre | Detail removed | Centre of new village | Kitchen. Car park located  in the flow route. Youth Centre request access to the centre at all times. |
| Feniton Primary School | Rest Centre | Detail removed | Centre of new village | Kitchen |
| Nog Inn | Rest Centre |  | Edge of new village | Pub amenities |
| St Andrew's Church | Rest Centre |  | Old village | Servery only. (Not warm enough to be used as a rest centre) |
| Village Hall | Rest Centre |  | Old village | Kitchen |
| Greyhound INN | Rest Centre |  | Fenny Bridges | Bed and Breakfast kitchen |

**2E – Actions to be taken before, during and after a flood:** Arrangements between authorities

Details of specific arrangements between the various authorities to be included here.

|  |  |
| --- | --- |
| **Organisation(s)** | **Agreed arrangement** |
|  | Insert ‘who can help’ diagram here? |
| East Devon District Council | **Sandbags** (empty) will be provided to parish councils annually, either being delivered to a parish address or being picked up from EDDC offices. Further supplies can be picked up from Street Scene depots during normal office hours.  **Rest centres** Feniton will be self-reliant in terms of rest centres  **Recovery** – Direct queries to East Devon District Council |
| Local Police | Two-way communication between local police and Feniton flood group for police to get information |
| Local Fire and Rescue | Note that Fire and Rescue will undertake evacuation. |
| Environment Agency | Incident room (Exeter) to ring Feniton group to give heads up if time and resource allows (not to be relied on as a trigger for the plan, as will only be on an ad hoc basis. Feniton flood group to contact Jane F-P (and also [d.c.flood@environment-agency.gov.uk](mailto:d.c.flood@environment-agency.gov.uk)) with any reports of flooding in the village, so that the EA can record to help for future flood planning. |

**2F – Actions to be taken during a flood:** Vulnerable residents, properties and locations

List vulnerable people, properties and locations where early assistance may be required.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Address** | **Daytime telephone** | **Evening telephone** | **Assistance required** |
| **Each flood warden is responsible for the vulnerable and elderly in their immediate area** | |  |  |  |

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**LIT 7488**