

Community

emergency response exercise

27th November



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Who we are

- Simon Lewis, Head of Crisis Response (UK)
- Hannah Day, Emergency Response Operations Manager (South and Channel Islands)
- Georgie Timmins, Crisis Response Officer (UK)

- British Red Cross and UK emergencies
- Aviva

Why we're here

- To update you on how we have worked with Devon Communities Together
- To share what we are hoping for in the longer term

We're here to work together to help you, your community and the wider region be prepared

Today's aim

- To help enable you and your communities to be more resilient for when the next emergency happens

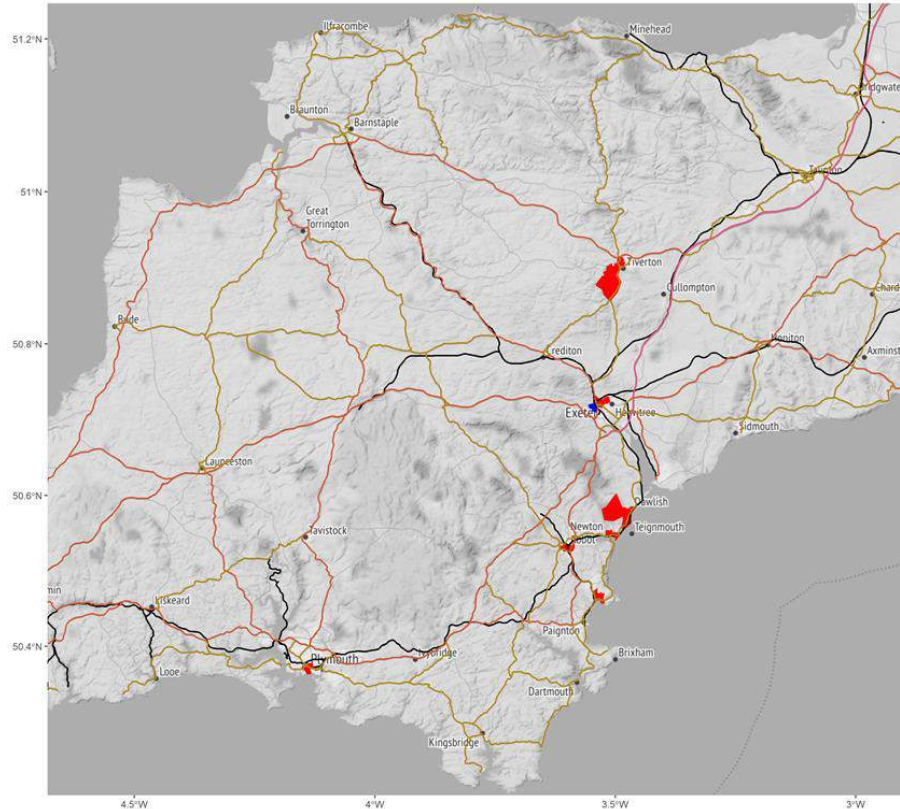
You'll leave here with:

- Understanding of a baseline emergency plan
- Experience an emergency exercise, focusing on flooding
- Understanding of the most at risk communities in Devon
- Next steps

Questionnaire

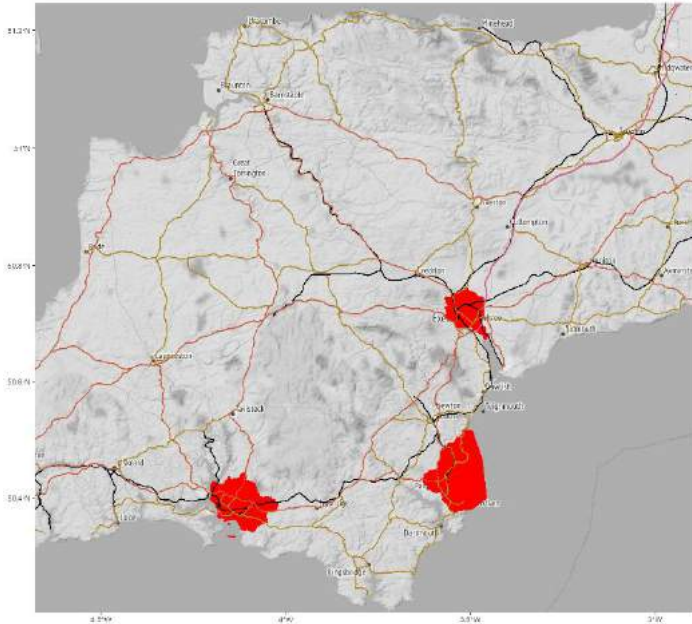
- Please complete the first part of the questionnaire on your table

Maps

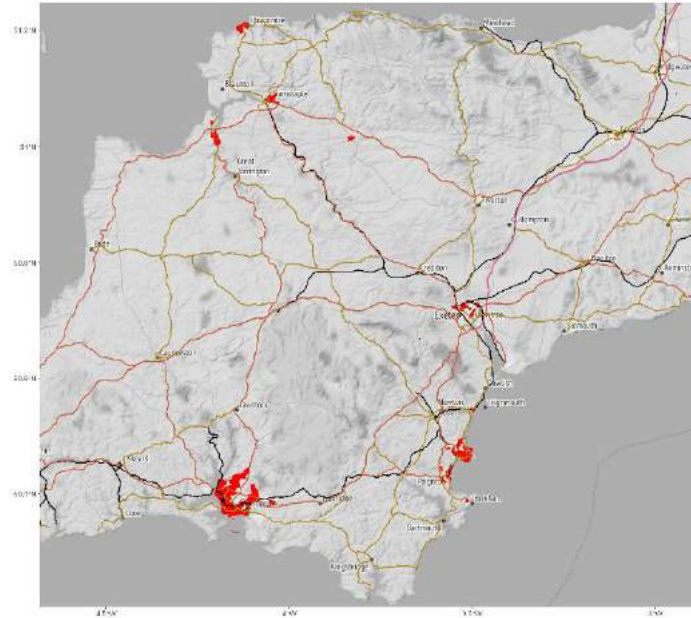


- Devon County plus Plymouth and Torbay
- Neighbourhoods with the highest risk of dwelling fires (the red areas)
- Neighbourhood with the highest flood risk (the blue area)
- Major railway lines (black lines)
- Motorways (purple lines)
- Trunk roads (reddish lines)
- Primary roads (yellowish lines)

Maps



Digital exclusion



Health deprivation

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About the exercise

- We will present a fictitious flooding scenario, with **five updates**. Each of these developments will build the severity of the scenario. At each update we would like you to discuss a few questions as a table.



Initial Alert

- It is a Sunday evening in December. The past 48 hours have been very cold and wet, with constant rain. The media are reporting that the bad weather is likely to continue into the week. The Environment Agency has issued a flood alert for your area, meaning that flooding is possible and you should be prepared for this.
- What are your community's needs at this time.
- What first steps would you be making as a part of your community resilience plan?
- How do you cascade information across the entire community
- What are your key priorities at this stage

Flood warning

- It is Monday lunchtime. The media are reporting an unprecedented amount of rainfall. The Environment Agency has now issued a flood warning for your area, meaning that flooding is expected and that immediate action is required. You have been made aware of household evacuations also happening in surrounding areas.
- What are your community's needs at this time?
- What actions will you now be taking as a part of your community resilience plan?
- How do you ensure that vulnerable members of the community get the support that they need?
- What are your key priorities at this stage?

Evacuation

- It is Monday evening. A number of properties in your community are now getting flooded internally. The Emergency Services strongly recommend that people evacuate their homes. As the number of people likely to be evacuated is quite significant the local authority has set up a rest centre in a local village hall.
- What are your community's needs at this time?
- What actions will you now be taking now as a part of your community resilience plan?
- What different response activities might need community support at this time?
- What are your key priorities at this stage?

Recovery

- It is Thursday, and three days after you were evacuated from your home. Those who have been evacuated have been staying with relatives where possible, and others have been put up in hotels. The flood waters have receded and there is no further threat forecast. The local authority is encouraging people to return to their homes. Your house has been affected by the flood waters, and there is some damage.
- What are your community's needs at this time?
- What actions will you now be taking now as a part of your community resilience plan?
- How does what you are doing change in recovery? What different things could/ would you be considering/doing?
- What are your key priorities at this stage?

Other scenarios

- Pandemic flu
- Chemical spillage
- Large-scale transport accident

Next steps – British Red Cross

- We will evaluate the questionnaires
- Keep in touch through DCT
- We will share resources from today
- Looking to develop your top 3 suggestions
- Continued working relationship of BRC, Aviva and DCT

Next steps - Communities

- Take your experience back to your community
- Create a simple emergency plan using the DCT template
- Enabling your neighboring community
- Any further ideas, questions, please go through DCT

Next steps, continued

- Have you downloaded the British Red Cross App?
- Have you considered becoming a Community Reserve Volunteer

Questions

Thank you



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