CONNECTING YOU END OF CAMPAIGN REPORT



ACTIVITY OVERVIEW



CREATED THE CONNECTING YOU BRAND



CREATED PROMOTIONAL ASSETS FOR EVENTS



RESEARCHED, DRAFTED AND ISSUED 11 PRESS RELEASES TO LOCAL AND REGIONAL MEDIA



CONTACTED 16 GRANT RECEIPIENTS TO DISCUSS COMMS SUPPORT



2 PHOTO CALLS ARRANGED

AND ATTENDED



RAN 2 SOCIAL MEDIA ADVERTISING CAMPAIGNS



3 PARTNER PACKS ISSUED TO PROMOTE GRANT FUND



ISSUED GRANT FUND AND RECIPIENT SOCIAL MEDIA CONTENT TO DCC COMMS TEAM



ATTENDED 4 DELIVERY PARTNER MEETINGS



RESEARCHED AND DRAFTED 4 CASE STUDIES



PROJECT ACTVITY

- Worked with Toco to develop the Connecting You brand
- Developed key messages for the project
- Ran a series of social media advertising campaigns to promote the grant fund
- Issued three press releases to local and regional media about the grant fund
- Created a suite of assets to promote the grant fund including: promotional

partner pack, poster template, literature and display materials



DELIVERY PARTNER SUPPORT

- Issued press releases to media for Relaunch of the Chatty Bus scheme
- Arranged and attended two photo calls
- Drafted and issued social media content for delivery partner events and share with DCC comms team
- Promoted the static chatty bus events at various locations across Devon
- Attended delivery partner meetings



GRANT RECIPIENT SUPPORT

- Contacted all recipients to discuss support
- All recipients have been sent the Connecting You pack which includes:
 - CY logo

٠

- Pre-written social media copy
- Poster template
- Researched, drafted and issued 7 press releases to local media for
 - Colyford and Colyton Memory Café
 - Mid Devon Mobility
 - Seachange Blokes on Buses
 - Strawpatch
 - Honiton Carers support group
 - Ilfracombe CTA
 - Totnes Bike Hub



RESULTS

Se



PR & PARTNER MARKETING



Total pieces of coverage / posts	Total circulation / following		
148	4.3M		

PR Highlights



Media Coverage Breakdown





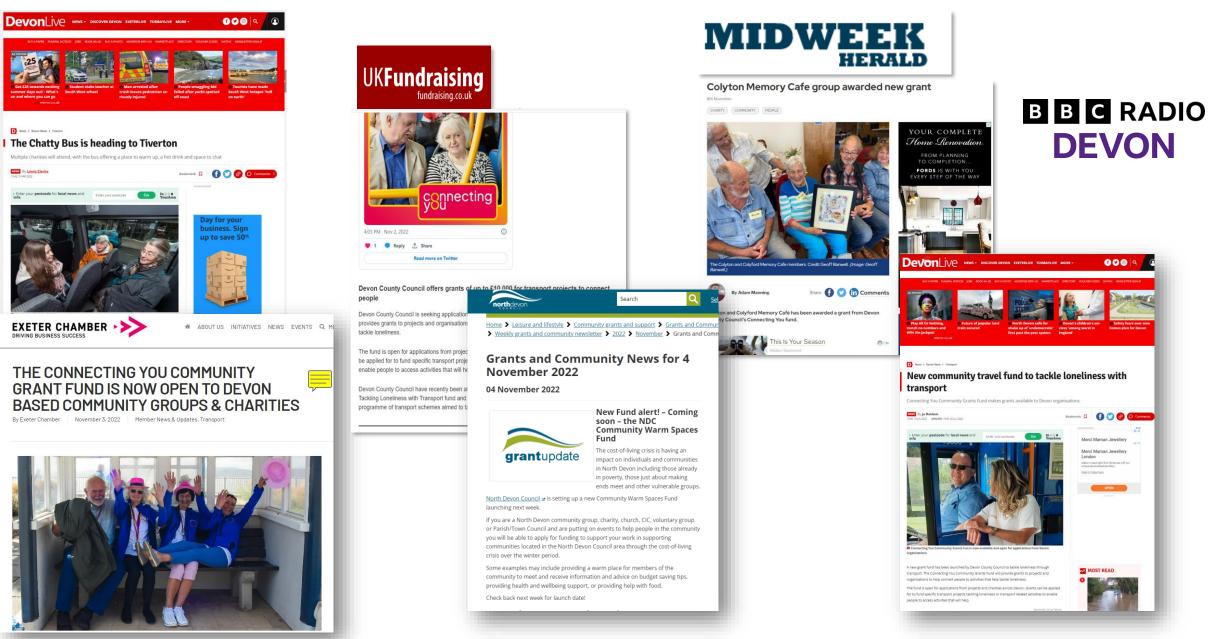




Over 865,000 Post Reach (all social media)

COVERAGE EXAMPLES





SOCIAL MEDIA ADVERTISING

FB/IG	Reach	Impressions	Total Ad Clicks	Frequency	CTR
28 th July – 30 th August	29,951	111,127	4,976	3.71	4.48%
14 th October – 14 th November	43,920	143,948	1,201	3.28	0.83%

- First advertising delivered a higher CTR than the second burst
- Second burst delivered a higher reach generating a higher reach across the county.
- The first campaign saw better performance on Facebook vs. second campaign which performed better on Instagram

SUMMARY

- The creation of Connecting You via the funding from the Department for Transport Tackling Loneliness project has brought support to many individuals through the initiatives and activities awarded to groups across Devon.
- Changing our approach to how we supported and communicated the projects Connecting You funded to a more grass roots PR-led hyper-local campaign allowed us to reach people in areas where activities were taking place to avoid wastage.
- The campaign reached deep into the communities via local media, taking the messages to the grass roots organisations and services users that needed to hear them.
- We delivered over 148 pieces of coverage across the county creating strong awareness for both the project and local groups and organisations. We would recommend this approach for any similar future projects.

