

Community volunteer role profile

FLOOD: Community Volunteer Role Profile BEFORE, DURING and AFTER



Role of the volunteer

Key Role in Community Resilience

Use local knowledge and resources to help the community during an emergency to:

1. Assist the emergency services
2. Be better prepared to cope
3. Recover more quickly



What to do BEFORE a flood

Environment Agency – check for flooding

- <https://check-for-flooding.service.gov.uk/>
 - Check for flooding near you
 - Five day flood risk forecast
 - River and sea levels online
- Flood Warning System - FREE



Severe Flood Warning

Severe flooding. Danger to life.



Flood Warning

Flooding is expected. Immediate action required.



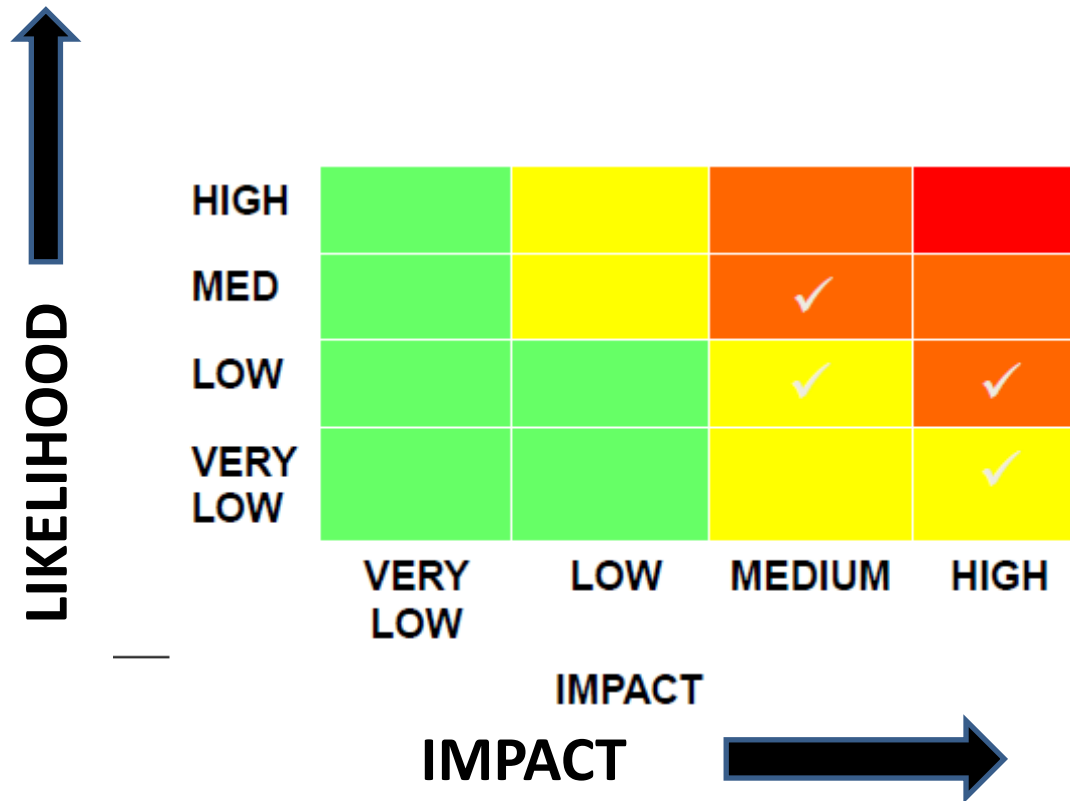
Flood Alert

Flooding is possible. Be prepared.

What to do BEFORE a flood

Get Met Office National Severe Weather Warnings


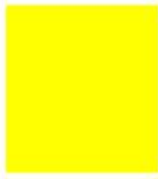


Likelihood vs Impacts



- What do the colours mean?

Met Office will assess the potential impacts the severe weather may have and the likelihood of those impacts occurring – this determines the colour of the warning.



| | |
|---|---|
|  | NO SEVERE WEATHER EXPECTED Keep up to date with latest forecast |
|  | BE AWARE Remain alert and keep up to date with latest forecast |
|  | BE PREPARED Remain vigilant, keep up to date with latest forecast and take precautions where possible |
|  | TAKE ACTION Remain extra vigilant, keep up to date with latest forecast. Follow orders and any advice given by authorities and be prepared for extraordinary measures |

What to do BEFORE a flood

- Understand flood risk within your local area
- Act as the “eyes and ears” of the local authorities. Report any problems



What to do BEFORE a flood

Identify properties at risk of flooding

Identify vulnerable people

Be able to answer questions from community members

Assist with exercising the plan

Support PR activity to help with group recognition

Keep PPE clean; radios serviced etc

What to do BEFORE a flood – in summary

1. Register to receive flood alerts
2. Understand flood risk within your local area
3. Identify properties at risk of flooding
4. Identify vulnerable individuals (Keep information secure)
5. Support community plan training and activities
6. Help raise flood awareness:
 - Understanding flood risk
 - Steps to help protect property ... Insurance ... Flood boards
 - Keeping safe during a flood
 - Who to contact in an emergency and reporting problems
 - Riparian ownership
7. Assist with the recruitment of community volunteers



Your strength as a community volunteer is your detailed knowledge of your local area and the people living within it.

What to do DURING a flood

1. Prioritise your own safety at all times
2. Follow procedures set out in your community plan
3. Relay information to the local community
4. Follow guidance from the Emergency Services at all times
5. Provide the Emergency Services with local knowledge and information
6. Collect information about the flood



What to do DURING a flood

Do not attempt to cross a Police cordon



What to do AFTER a flood

1. Submit information you collected about the flood
2. Help to relay information to the local community
3. Support your local community



Summary

**Do not place yourself
at risk at any time**

Avoid walking through flood water.

**Do not attempt to
operate or repair
flood defence
structures or
equipment**