

Devon Community Resilience Forum

Helping You To Help Yourselves



June 2016

Becoming Resilient



The Devon Community Resilience Forum held its second free resilience event at the Kenn Centre on the 11th May 2016.

The aim of the event was to help communities across Devon prepare for incidents such as severe weather and flooding. The event was opened by Superintendent Jacqueline Hawley of Devon & Cornwall Police, who encouraged community leaders and volunteers to work together with the statutory services to ensure that their communities were well prepared to meet any potential emergency or crisis.

The day was aimed at those interested or involved in emergency and recovery planning in their community. Over 90 delegates had the opportunity to reflect in more detail on the range of potential risks that might affect their communities. The interactive day, entitled 'Becoming Resilient', included a range of specialist speakers who gave their insights into: Health Pandemics; Animal Health Issues; Snow & Ice; Transport Accidents; Loss of Power; Industrial/Farm Accidents and Flooding.



Over lunch and tea breaks delegates were able to visit a range of commercial

supplier stands including the Flood Advisory Service, and enjoy an outdoor lunch viewing the Fire and Rescue Service's emergency boat and equipment. There was also an opportunity to make sure your community's plan was on the map! 17 new plans were identified and these will be placed on the Forum's web maps and the plans made available to the emergency services.

In the afternoon a series of workshops were held to pass on the practical skills and resources to develop and improve their emergency plans, these included:

- Voluntary agencies - who's who
- Chapter 8 - Highway Safety training
- Grants and Funding - covering the costs
- Insurance - are you covered?
- Inclusion & Diversity - don't leave anyone behind
- Communications - keep in touch when not connected

Devon's 'Community Resilience Initiatives Grant', offers funding to support local communities in purchasing equipment or supplies to help them be more prepared in an emergency.

So far, the Devon Community Resilience Forum has distributed almost £30,000 across 22 Devon communities to support their resilience initiatives. They include Exeter St Thomas Emergency Response Group who applied for funding for radios, wheelbarrows, cones and personal protection equipment for use in



a variety of emergency situations.

The event also offered the opportunity for people to share information and advice about emergency planning, and the chance for like-minded people involved in improving their community's resilience to exchange ideas and experiences. It was designed to be relevant to people new to the topic as well as to those with experience.

The event was the second of its kind in Devon and is being run by the Devon Community Resilience Forum, a partnership of local authorities, emergency services, the NHS, the Environment Agency and local community groups and volunteers.

The event was brought to a close by Elaine Cook, Chief Executive of Devon Communities Together, thanking all participants and delegates for their engagement, and encouraging them to submit their feedback about how the Forum can best support them over the coming years.

More information about the Devon Community Resilience Forum is available online at <http://devon.cc/devoncommunityresilienceforum>

When making business continuity plans, don't overlook the cyber security threat, which is increasingly becoming a serious risk. Here is some useful Government advice for businesses:

All businesses should take basic steps to protect themselves online.

You can take some simple steps to protect your business against online security threats. Having good cyber security measures in place will help protect your cashflow, your customer data and your reputation.

You can also get a Cyber Essentials certificate to protect against common internet threats and show your customers you take the issue seriously.



You can find out more here www.bit.ly/cyber-certificate.

Get the basics right

Cyber Streetwise offers simple advice to help small businesses stay safe online. www.bit.ly/street-wise

Small Businesses: what you need to know about cyber security is a short guide offering practical online security advice for small businesses. www.bit.ly/small-business-guide

Free Online Training This free 60 minute e-learning module helps you and our staff understand information security risks and how to protect against fraud and cyber crime. wwwbit.ly/free-cyber-training

Cyber Essentials shows you how to put technical measures in place to protect against the most common internet threats. You can also apply for a Cyber Essentials badge to demonstrate to customers your business takes this issue

seriously. www.bit.ly/cyber-certificate.

Get free online training for you and your staff

Cyber security training for businesses This page details a range of free e-learning courses to help businesses and staff protect themselves online. www.bit.ly/training-for-business

Introduction to Cyber Security This course developed with the Open University and FutureLearn offers a comprehensive introduction to cyber security and how to protect your digital life online. Anyone with an interest can take part. Study is around two hours per week over eight weeks. www.bit.ly/intro-cyber-security

Report cyber crime and online fraud

Action Fraud is the UK's national fraud and internet crime reporting centre. Use the online tool to report online fraud or cyber crime to the police. www.actionfraud.police.uk/

Ask for help

Find IT and cyber security companies in the UK This directory lists UK cyber security companies by name, by services or by products so you can find the help you need. www.bit.ly/ask-for-help

Certified Cyber Consultancy helps you get the right cyber security consultancy services to protect your information and do business online safely. www.bit.ly/cyber-consultancy

The Cyber Security Incident Response scheme provides details of certified companies which can help you clean up after a cyber attack. www.bit.ly/cyber-response

The Cyber-security Information Sharing Partnership (CiSP) enables businesses to share information on cyber threats and discuss security issues via a secure online platform. www.bit.ly/cyber-information-sharing

Advice for large businesses

The 10 Steps to Cyber Security shows large businesses and organisations how to put a comprehensive cyber security risk management plan in place.

www.bit.ly/10step-guide

Cyber security guidance for non-executive directors helps them talk with board colleagues about cyber security risks. It details the questions NEDs should ask to help their company prosper in the information economy age. www.bit.ly/balancing-risk

Cyber security in corporate finance Understanding, anticipating and managing cyber-security risks in corporate finance is crucial for all company directors and advisers. www.bit.ly/understanding-risk

Get specialised cyber security guidance

Best Practice Guides from CERT-UK offer detailed technical advice on a range of issues such as phishing, social engineering, patch management, denial of service (DoS) attacks and cloud computing security. www.bit.ly/bestpractice-guide

Advice and Guidance from CESG contains a range of useful guides including password guidance, Bring Your Own Device (BYOD) and network encryption. www.bit.ly/advice-guidance



Check your boat for smooth sailing this summer



Devon & Somerset Fire & Rescue Service are encouraging all boat owners to take care when out on the waves and waterways this summer. www.bit.ly/safe-sailing

With the boating season under way, the fire service is keen that owners ensure they make vital safety checks and learn more about fire and carbon monoxide risks, to stay safe this summer when on the water. For more information follow this link www.bit.ly/boating-season

When a fire occurs on a boat its impact can be devastating, often leading to the vessel being destroyed. Follow simple top tips to keep your boat and those on board safe, or download this handy booklet and keep it on your boat to remind yourself of key tips. www.bit.ly/boat-booklet

Marc House, Community Safety Prevention Manager said: "The remote location of most moorings means that fire and rescue services can find it hard to get close to boating incidents. On many occasions this delay can result in the total destruction of the boat and surrounding property."

Fire can spread quickly on a boat even on water. The following advice and guidance will ensure you stay safe.

Smoke alarms

- Optical sensor alarms with hush buttons and 'sealed for life' batteries are best for boats.
- Fit alarms in places you will hear them clearly if they sound.
- Consider installing linked alarms that will go off at the same time.
- Test the alarm each time you board and never disconnect it or remove the batteries.

Carbon monoxide (CO) & gas detectors

- Fit a CO detector that is suitable for marine use and meets the British Safety Standards.
- Fit a bubble type leak detector in the gas locker.
- Push the detector button on a regular basis to check for leaks in the gas system.

Cooking on board

- Never leave cooking unattended and

turn cooking appliances off properly after use.

- Be extra careful if you are cooking with oil as it can easily set alight.
- Keep the cooking area clean - a build-up of grease can start a fire.
- Use a spark device to light a stove without its own ignition.
- Avoid cooking if you are under the influence of alcohol or prescription drugs.
- Standard BBQs shouldn't be used on boats.
- Ensure you keep the cabin well ventilated
- Keep fabrics away from cooker tops.
- Ensure all hobs have shut-off or isolation valves.

For further information about general boat fire and CO safety, visit the Devon & Somerset Fire & Rescue Service web page - Take Boat Safety on Board www.boatsafetyscheme.org/stay-safe

Be Wildfire alert



Preventing wildfires is a matter of being vigilant and following a few simple steps.

Whenever you are out and about, act responsibly:

- Make sure that cigarettes and matches are extinguished before disposing of them appropriately.
- Ensure disposable barbecues are used safely and only where allowed, checking that they are properly extinguished and disposed of once finished with.
- Follow all warning signs about fire risk - they are there for the safety of you and others.
- Dispose of all litter, including glass bottles, appropriately.
- Never light fires on moorland - not even gas stoves or barbecues.
- Be particularly vigilant in the uplands during any periods of warm, dry weather, and even more so when this coincides with strong winds.

Report any smoke or fire - call 999 immediately

If you see smoke or fire, it is important that you get yourself out of any danger and report it immediately. Delays in reporting wildfires mean that the damage caused is greater.

What happens if you call 999?

Upon calling 999, you will be asked a series of questions relating to the incident.

You need to provide both your location and the location of the smoke or fire. If you do not know exactly where you are, give the operator details about the nearest village, or the point where you started from or are heading to, and any significant landmarks.

Controlled (or prescribed) burning is the planned use of fire within a defined area. If your call is placed during the burning season, Fire Control will check

against a list of known controlled burning for the day. If the location is not included on the list, the Fire and Rescue Service will respond.

Do not be afraid to make that call - the Fire and Rescue Service would rather attend to a well intended false alarm than have an unreported incident turn into a major wildfire. The sooner they can respond to an event, the quicker and easier it will be for them to assess the situation and put the fire out, if needed.

The Dartmoor National Park website offers lots of useful information including advice for walkers, cyclists and riders. A useful aide memoire card can be downloaded and printed to carry with you:

www.bit.ly/moorland-fires

Flooding and small businesses



There is a new website www.floodresilientbusiness.co.uk that has been jointly developed by small businesses, universities and organisations responsible for managing flood risk locally and nationally. It is the first attempt to create a single point of access to all information on flooding and small businesses. You will find real-life stories about how Britain's small businesses protect themselves from the impacts of floods and achieve greater business continuity. You will also find a range of tips and comments.

When you visit the SESAME site you will see a choice of useful information that you can pick up from your fellow business-men and women, as they tell it how they see it. Dip in and see what you can find. Then, if you can, come back for

more in a few days' time. The site is organised around seven main ways in which businesses can become more flood-resilient. Start with whatever topic takes your fancy. In each, you'll find a mixture of quick-to-absorb resources that cover the perspectives of a range of different businesses and flooding experts.

There's also a Forum; where you can discuss these issues with other businesses and share knowledge and insights

about how to prepare for floods. You can also read the latest news on flooding and business.



Useful information:

Further information and support

For assistance with community Emergency Planning your first point of contact is your City, District or Borough Emergency Planning Officer.

You will find them listed below for reference and remember they are all there to help you!

Don't forget, the Devon Communities Together website has lots of useful information for both individuals and communities:

- www.devoncommunities.org.uk
- [How can we help you](#)
- [Devon Community Resilience Forum](#)

CLEAR Plan	www.dcisprepared.org.uk/a-clear-plan
Floodline	0345 988 1188
Environment Agency	www.gov.uk/flood
Consumer Council for Water	www.ccwater.org.uk
National Flood Forum	www.floodforum.org.uk
Blue Pages Directory	www.bluepages.org.uk
Association of British Insurers	www.abi.org.uk or 020 7600 3333
British Insurance Brokers Association	www.biba.org.uk or 0870 950 1790
Royal Institute of Chartered Surveyors	www.rics.org/flooding
Know Your Flood Risk campaign	www.knowyourfloodrisk.co.uk

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